



A Bright Horizons Solution at Work

Back-Up Care Advantage[®] Program Quality Care When You Need it Most



Through Bright Horizons, Cleveland Clinic offers backup care for all members of the Professional Staff when you need to be at work and your regular child or elder care is unavailable, for example:

- When your regular care provider is ill or on vacation
- When schools or centers are closed for weather emergencies
- When your child is (mildly) ill and cannot attend school
- School conference days & holidays
- For care when taking a child or dependent adult along on a work-related business trip

Cleveland Clinic's Program

Each member of the Professional Staff is provided up to 10 uses each year with minimal co-pay per use. Arrangements can be made as soon as you discover you need the care or up to a month in advance. Care can be arranged for in-home childcare or eldercare or center-based childcare through a call center open 24 hours a day, 7 days a week. Urgent needs are responded to within 4 hours.

Plan Ahead

Professional Staff must register with Bright Horizons before using the service. Reservations for backup care are required, and can be requested one month in advance up to the day care is needed. Advanced registration and additional information can be accessed online: www.careadvantage.com/ClevelandClinic
Username: **ClevelandClinic** Password: **CCFbackup4you**
or by phone: **877.242.2737**

Cleveland Clinic's program also allows Professional Staff access to a Bright Horizons comprehensive database of self-pay services for ongoing and/or long-term care needs: nannies and sitters for evenings and weekends, eldercare resources, planning, and referrals; pet sitters; and homework help.

Additional information available through Cleveland Clinic's Caring for Caregivers Professional Staff Assistance Program **216.445.6970** or email Nichole Capitanio at capitan@ccf.org.